

2023-26 CALGARY ZONE SERVICE PLAN: AT A GLANCE

Priority initiatives	Activities	Projected timelines	Accountabilities
Shared services	Calgary Zone Primary Care strategy development (multi-year vision)	2023-24	CZ PCN Committee / Business Unit
	Zone Business Unit operations	2023-26	ZOCC ¹ / Business Unit
Zone programs	Alberta Find a Doctor website operations	2023-26	Supported Transitions / Steering committee / I-ZICC ²
	Specialist Link operations	2023-26	Specialty Integration
Indigenous Health	Indigenous health scoping group	2023-26	ZOCC / Indigenous Health Scoping Working Group
Coordinating the Patient's Medical Home (PMH)	Physician paneling and CII/CPAR adoption	2023-24	Patient's Medical Home
	Establishing common expectations around PMH support for physicians	2023-26	Patient's Medical Home
	Physician peer mentorship strategy	2023-24	Patient's Medical Home
	Consolidating focus on ASaP screening and core chronic disease	2024-26	Patient's Medical Home
	Standardized tracking of health team utilization	2023-24	Patient's Medical Home
	Linking patient care approaches to quality improvement strategies	2024-26	Patient's Medical Home
Specialty collaboration	Linkages (in collaboration with Alberta Surgical Initiative)	2023-24	Specialty Integration
	Primary Care Clinical Pathways	2023-24	Specialty Integration
Access & attachment	Home to hospital to home guidelines implementation	2023-26	Supported Transitions
	Coordinated attachment hub	2023-24	Supported Transitions
	Access and attachment strategy and action plan	2023-26	ZOCC / Business Unit
Mental health	Centralized mental health assessment project scoping	2023-24	Mental Health
	Centralized mental health assessment project implementation*	2024-26	Mental Health

¹ Zone Operations Coordinating Committee, which reports into the Calgary Zone PCN Committee

² Inter-Zone Implementation Coordination Committee (provincial)

*Dependent on the results of the project scoping