

primary cares

News & updates from the Calgary Zone



Notifications interrupted following Connect Care launch

Admit and discharge notifications were disrupted following last week's Connect Care launch, with faxed notifications for Calgary-area physicians and clinics not on eDelivery or CII/CPAR affected for most of this week.

The Peter Lougheed Centre (PLC) and rural acute and long-term care and urgent care in Airdrie, Okotoks, Cochrane and at Sheldon M. Chumir Health Centre and South Calgary Health Centre were among the local sites involved in the Connect Care rollout on Saturday, May 28.

Deceased notifications at all sites were discontinued following the launch. Faxed admit and discharge notifications at the impacted sites were halted but have now resumed. PCN and AHS staff are working together to address those issues. Providers on [CII/CPAR](#), as well as those on [eDelivery](#), were not affected.

PCNs have received reports of other notification or information issues and are working with AHS to address concerns. At this time, physicians or clinics with questions about AHS notifications can direct them to servicedesk.emrbis@ahs.ca. For questions about how to manage clinical documents in your EMR, please contact your service provider.

For more information about Connect Care, consult the [Connect Care Identifiers memo](#) or reference the [clinical documentation FAQ](#). See the [timeline](#) for more details.

Recording: Paxlovid and anxiety webinar

A [recording](#) of the Calgary Zone's *Paxlovid & Primary Care* webinar can now be [watched online](#).

The two-hour COVID-19 and mental health virtual event, which took place on Monday, May 30, featured case studies of Paxlovid prescribing in primary care. There was also a COVID-19 update and a segment on a new Calgary Zone anxiety pathway. The recording features the following:

- Anxiety pathway, with Dr. Rachel Han Savoie and Dr. Margie Oakander ([skip to 5:31](#))
- The latest on COVID-19 science, featuring Dr. Jia Hu ([skip to 42:22](#))
- Paxlovid prescribing, with Dr. Christine Luelo, Dr. Lara Bani and Dr. Judson Barkhurst ([skip to 1:00:50](#))

[Slides](#) and a [physician Q&A](#), featuring answers to questions asked during the event, are also available.

Anxiety pathway

As referenced in the Calgary Zone webinar, a new [anxiety pathway](#) can now be downloaded from

specialistlink.ca. Anxiety and related disorders are among the most common seen in clinical practice, and the pathway is designed to support physicians caring for adults with Generalized Anxiety Disorder (GAD). The pathway aims to help guide diagnosis and provide pharmacologic and non-pharmacologic management in the medical home. Physicians with questions about pediatric, youth, geriatric or pregnant/breastfeeding patients can request Specialist Link's psychiatry tele-advice services for support.

Paxlovid, Evusheld updates

A reminder that physicians and clinics can [order no-cost rapid antigen test kits](#) from AHS. It is recommended that enough supplies are ordered to last up to one month with each order. In the Calgary Zone, Tuesday is the order deadline day and Thursday is the shipping day.

Physicians prescribing Paxlovid can access numerous resources, including the webinar referenced above and the [step-by-step prescribing guide](#). Those not prescribing or unable to see a patient within five days of symptom onset can refer potential patients to the [Outpatient COVID Treatment Program](#) at 1-844-343-0971.

Evusheld, a new medication for the prevention of COVID-19 in patients who are highly immunocompromised, is also now available to Albertans. A combination of two long-acting antibodies (tixagevimab and cilgavimab), it binds to the SARS-CoV-2 virus that causes COVID-19 to prevent it from entering cells in the body. [Read the memo](#) | [Patient FAQ](#) | [Provider FAQ](#) | [Outpatient treatment options](#)

Quick links

Medicating Normal screening

On Friday, June 10, from 7:15–9 p.m., the University of Calgary will host a special screening of the *Medicating Normal* documentary. A panel discussion will be held following the screening, which is being held in Theatre 4 at the Health Sciences Centre at the Foothills Campus. [More details](#).

Virtual keynote with General Dallaire

On Tuesday, June 7, from 6–7:30 p.m., the Alberta Medical Association's Physician and Family Support Program will host a virtual keynote session with General Roméo Dallaire titled *Hope and Healing after Trauma: Reflections for Physicians*. [More details](#).

Choosing Wisely Talks: Asthma and COPD

On Wednesday, June 8, at 10 a.m., Choosing Wisely Talks addresses the issue of over-diagnosis and over-treatment for asthma and COPD. Although they are among the most common chronic diseases in Canada, studies show that more than 30 per cent of those carrying the label don't have the condition when tested with a formal pulmonary function test. [More details](#).