

# primary cares

News & updates from the Calgary Zone



## AHS outage impacts labs, other services

A system-wide AHS outage earlier this week caused disruption to lab services, 811, Netcare, Specialist Link and other key services.

Due to the outage, only critical and stat laboratory testing and collections were being performed, starting Monday, January 23. However, lab services resumed normal operations as of Wednesday, January 25, so testing can once again be requested for routine tests, and results delivery has been reinstated. [Read the lab bulletin.](#)

Some Specialist Link tele-advice services were disrupted for a few hours on Monday. All services have since been restored.

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## Hematology FAQ

Everything you wanted to know about hematology (but may have been afraid to ask!) is referenced in a new [FAQ on Specialist Link](#).

Case management questions are covered in detail. Specialist Link also offers hematology tele-advice for physicians and other providers. Please note that a separate tele-advice line is available for thrombosis-related questions. [Read the FAQ.](#)

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## Lab transition updates

Please note the following, related to the lab transition to DynaLIFE:

- Wait times for individual labs can be seen on the [DynaLIFE website](#) under 'patients/location.'
- DynaLIFE is actively seeking locations for pop-up labs to improve capacity.
- The 'save my place' feature is currently not operating in Calgary Zone.
- The DynaLIFE [physician hub](#) details changes for community providers. New additions will be flagged for ease of reference. The full bulletin can be [downloaded here](#).
- Physicians/clinics that need more information about a patient's test order can call 1-800-661-9876 and press #2 for Calgary Zone.

- Booking a patient for time-sensitive appointments: Call 1-877-702-4486 and press #7. High call volumes have led to delays on this line.
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## Reminder: Ortho access webinar

The Calgary Zone webinar scheduled to take place in January has been rescheduled for March to accommodate speaker availability.

On Monday, March 13, from 6–8 p.m., co-hosts Dr. Rick Ward and Dr. Christine Luelo will introduce topics including orthopaedic access and opioids. Those who pre-registered for the January webinar are automatically registered for the rescheduled date. [Register](#).

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## ASaP update

Alberta Screening and Prevention (ASaP) has updated its list of [screening maneuvers](#) for adults. As mentioned previously, the recommended age for biennial mammography for average-risk women has been lowered to 45 from 50. [Download the menu](#). In addition:

- Evidence-based practice points have been updated to include current tools and advice.
  - Wording is simplified, and language has been updated to be 2SLGBTQ+ inclusive.
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## Quick links

### Privacy webinars

The Alberta Medical Association is offering free noon-hour webinars on the following dates:

- Wednesday, February 1: *Privacy Training Building Blocks*. [Register](#).
- Wednesday, February 22: *Preventing Privacy Breaches*. [Register](#).
- Tuesday, March 14: Topic to be decided via a survey. [Complete the survey](#).

### Pearls for Family Practice webinar

On Wednesday, February 8, from 7–8:30 p.m., the latest Pearls for Family Practice webinar will address how to assess knee complaints, and how to understand and apply a new [soft tissue knee pathway](#). Please note that this event has a \$50 registration fee for physicians. [Register](#).

### Post-polypectomy surveillance recommendations

The Alberta Colorectal Cancer Screening Program's recommended follow-up after colonoscopy and post-polypectomy have been updated to reflect new evidence. Low-risk polyps no longer require aggressive surveillance. [Updated guidelines](#).

### Medical Lead: Alberta Virtual Chronic Pain Program

Applications are being sought for the position of Medical Lead for the Alberta Virtual Chronic Pain Program, a leadership position within the new Alberta Virtual Pain Program. [More details](#).