



Hematology advice

Additional resources are available for physicians seeking hematology advice, which is the most in-demand telephone advice service offered through Specialist Link.

The tele-advice line received more than 2,000 calls in 2024-25, over 200 more than the next most popular service and about 10 per cent of the total call volume for Specialist Link. The hematology FAQ is a great resource for physicians who want quick answers to frequently asked questions. [Download it here.](#)

The hematology tele-advice service is for questions about mild or chronic Complete Blood Count (CBC) abnormalities, hemoglobinopathy results, easy bruising or bleeding, interpretation of coagulation studies, interpretation of serum protein electrophoresis (SPEP) or free light chain assays and interpretation of iron studies and hematological malignancies.

To help manage call volume, providers are reminded that there is a separate tele-advice service for any enquiries related to thrombosis.

Clinical care pathways are another resource available to providers, including the [iron deficiency anemia pathway](#). Other resources are posted on the hematology tele-advice request form on Specialist Link.

Measles memo

The Calgary Zone's Medical Officers of Health have written a memo to community clinicians following the confirmation of measles cases in the Calgary area. The memo outlines recommendations for clinic providers and staff. [Download it here.](#)

A new reporting process for suspected cases has been introduced, with clinics and providers advised to flag all suspected, probable and confirmed cases of measles by calling 1-844-343-0971. Cases should no longer be reported to the local MoH.

Callers will be asked to leave a first and last name, contact number and patient's first and last name, date of birth, healthcare number, onset date and nature of symptoms, describe what

tests have been ordered and any known links to cases or exposures. Patients are advised to isolate in their home.

Providers can still reach out to the Calgary Zone MoH with questions or concerns, at 403-264-5615. A full list of recent exposure locations and dates can be [found here](#). Review the latest [case numbers](#). Please note that the primary care [summary guide](#) and [provincial measles pathway](#) have been updated to reflect the process changes. Other measles resources include the following:

- [Patient symptoms poster](#)
- [Updated lab bulletin](#)
- [Measles specimen collection pathway](#)
- [Measles video in low German](#)

A reminder that Albertans uncertain of their immunization history, or their child's immunization history, can text "vaccine record" to 88111 or call Health Link at 811 or their [local public health office](#). Albertans can also text "Measles" to 88111 to get measles health information texted to their mobile device.

Quick links

PPIP webinars

On Tuesday, May 6, the AMA's Accelerating Change Transformation Team (ACTT) is offering the next webinar in a weekly series on Physician Practice Improvement Program (PPIP) activities. The May 6 session is on quality improvement basics. [More information](#).

PCPCM Community of Practice

On Wednesday, May 7, from 7:30–8:30 a.m., the AMA will host the next Primary Care Physician Compensation Model (PCPCM) community of practice event. It will feature a discussion led by Dr. Andie Bains. [More information](#).

Choosing Wisely Canada national meeting

On Friday, May 9, in-person registration closes for Choosing Wisely Canada's national meeting, which will be held Monday, May 26 and Tuesday, May 27, in Winnipeg. [More details](#).

PCN Pain Rounds: Hypermobility Syndromes and Chronic Pain

On Thursday, May 29, from 5:30–7 p.m., the latest PCN Pain Rounds webinar will focus on diagnosing benign hypermobility and distinguishing it from Ehlers-Danlos Syndrome. [Register](#).

Specialist Link physician lead

The Calgary Zone is seeking a physician lead for the Specialist Link program. The role is for approximately 10 hours per month. [More details](#).