

# primary cares

News & updates from the Calgary Zone



## Calgary Zone webinar: Borderline personality disorder

Treating patients with borderline personality disorder – and distinguishing between those with ADHD and bipolar disorder – is one of the topics featured in the next webinar in the Calgary Zone series.

On Monday, November 14, from 6–8 p.m., Dr. David Tano will examine overlapping symptoms for those three conditions, as well as distinct characteristics that could be helpful for providers.

Dr. Lisa Stevenson will also address recent changes to breast cancer screening recommendations. Other topics include lab changes, hepatology access and a new iron deficiency anemia pathway.

[Register.](#)

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## Cultural competency videos

A video series on cultural competency in health care is now available to watch on [Specialist Link](#). In four short videos (less than 15 minutes), clinical ethicist Helgi Eyford discusses how cultural competency can affect providers' encounters with patients:

- Video one: [Cultural competency in health care](#)
  - Video two: [Unpacking the culture of your patient](#)
  - Video three: [The importance of language](#)
  - Video four: [The dynamic of power distance](#)
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## Pain rounds: Medications

Physicians are invited to check their assumptions about the effectiveness of pain medications in the latest webinar in the Primary Care Pain Rounds series.

On Wednesday, November 23, from 5:30–6:45 p.m., Dr. Tina Korownyk and Adrienne Lindblad will present a new *PEER Simplified Guideline for Pain*. [More information.](#)

[Register.](#)

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## Connect Care launch this weekend

Foothills Medical Centre, Richmond Road Diagnostic and Treatment Centre and pharmacy and diagnostic sites are among the facilities taking part in the next phase of the Connect Care launch this weekend. Starting Sunday, November 6, family physicians will begin receiving clinical documentation from Connect Care via their EMR, email and fax. [More information.](#)

Key changes to note are as follows:

- Connect Care identifiers should be used on all requisitions
- Confirm your [identifier here](#) ([provideridlookup.ahs.ca](http://provideridlookup.ahs.ca))
- [Update provider and clinic information](#), as appropriate
- Results from ECGs and some diagnostic imaging may continue to be sent via mail or fax
- A reminder that Connect Care uses a single default provider location. Physicians can designate their default clinic by emailing [servicedesk.emrbis@ahs.ca](mailto:servicedesk.emrbis@ahs.ca)
- If the list of physicians working at your clinic needs to be updated, submit a request to [add or remove a provider location](#)
- For support or enquiries, contact the AHS Solution Centre at 1-877-311-4300.

**Instant replay:** A recording of *Connect Care: A Primary Care Primer* is [available here](#).

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## Ebola updates

AHS has produced Ebola [guidance and resources](#) for providers following the outbreak in Uganda. Symptomatic patients with a fever, unexplained bleeding/bruising and [other Ebola symptoms](#) should be asked if they have travelled to Uganda in the past 21 days. Those with travel history and symptoms should be isolated, and the on-call Medical Officer of Health should be contacted. Staff should avoid contact with the patient. [Read the memo.](#)

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## Quick links

### HQCA patient awards

The Health Quality Council of Alberta's patient experience awards are now open for applications. The awards are for teams involved in designing and implementing initiatives that promote positive patient experiences in accessing or receiving services. [More information.](#)

### Newborn guidance

Well Newborn Guidance is available from the Maternal Newborn Child & Youth Strategic Clinical Network. [More information.](#)