



Know your family doctor campaign

A campaign has been launched to encourage patients to ensure they know the name of their primary care provider and clinic.

The goal of the joint PCN-AHS campaign, which features a poster and social media posts, is to ensure patients can identify their family doctor, nurse practitioner or clinic when they need care outside the medical home – for example, when receiving hospital care.

Being able to correctly identify their provider or clinic ensures notes are shared, where possible, with the patient's primary care provider – enhancing continuity of care.

[Download the poster.](#)

If you're interested in sharing the social media image, you can [download it here](#) or visit the [Calgary and area PCNs Facebook page](#).

Webinar: Panel conflicts

On Tuesday, September 23, from 6–7:30 p.m., the Alberta Medical Association's Accelerating Change Transformation Team (AMA-ACTT) is hosting a webinar on panel conflict reduction.

Operation CPAR Conflicts: The Final Panel Frontier shares practical strategies for reducing conflict rates and explains how targeted conflict reduction can cut unnecessary admin work and improve outcomes for patients.

[Register.](#)

Alberta Healthy Living Program referrals

The Calgary Zone Alberta Healthy Living Program is now accepting patient self-referrals for dietitian counselling.

Previously, patients needed a referral from a health-care provider for one-on-one appointments. That is no longer necessary, but referrals from primary care providers will continue to be accepted. In addition, patients are no longer required to attend a group health education class

prior to booking an appointment. You can register for nutrition counselling by calling 1-844-527-1160.

[More information.](#)

Connect Care summative documents

Effective Thursday, September 11, authors of Connect Care summative documents (inpatient notes) will have greater control over how these notes are routed.

Authors will be able to view all automatic recipients, add additional providers, choose delivery methods and send a broader range of inpatient note types, including sensitive ones.

Automatic routing of some documents to authors will no longer be needed; authors can include themselves as recipients. All inpatient notes, including discharge summaries and ED Provider Notes, will continue to be automatically routed to the patient's primary care provider (PCP) to support continuity of care.

For more information, call 1-877-311-4300 or [download the one-pager](#).

Cystic fibrosis and CFTR testing

Molecular genetic testing for cystic fibrosis and cystic fibrosis transmembrane conductance regulator (CFTR)-related disorders has been updated to include 139 pathogenic variants in the CFTR gene as the first tier of testing. Criteria for full gene analysis and the polyT tract reporting policy have also been updated.

[Read the bulletin.](#)

COVID-19 vaccination program

More details have been shared about the Government of Alberta's 2025-26 COVID-19 immunization program. The COVID-19 vaccine will be made available in two phases:

- In Phase 1, the COVID-19 vaccine will be made available free of charge to [eligible Albertans](#), including healthcare workers. Eligible populations can access the vaccine from the time this phase starts until the end of the season or as long as the vaccine is available.
- In Phase 2, individuals who are not considered to be at the highest risk of severe illness from COVID-19 may still be able to access the vaccine. An administrative fee of \$100 will apply.

Full details on eligibility, including eligible underlying medical conditions and immunocompromising conditions, can be [found here](#).

Virus dashboard: Alberta's interactive respiratory virus dashboard now includes data on RSV severe outcomes in addition to data on influenza and COVID-19. [View the dashboard](#).

HPV self-sampling pilot criteria expanded

The eligibility criteria for participation in the Primary Care Alberta HPV Self-Sampling (Cervix Self-Screening) Pilot Project has been expanded to include people who have not had a pap test in the last five years.

If a patient identifies you as their primary care provider, you will receive lab results and result letters for that patient. If your patient has an HPV positive result, they may seek your support for follow-up testing (pap or colposcopy).

[More information](#).

Webinar: Indigenous anti-racism and cultural humility

On Wednesday, October 1, from noon–1 p.m., primary care providers and staff are invited to attend a free Calgary and area PCNs webinar on *Awareness to Action: Indigenous Anti-racism and Cultural Humility for Primary Health Care*.

The webinar aims to deepen attendees' understanding of culturally safe, inclusive care. For more information, please email info@calgaryareapcns.ca.

[Register](#).

Reminder: Difficult to treat depression pathway

A new Calgary Zone mental health pathway has been developed to support the management of [difficult to treat depression](#).

It was created to help guide the enhanced treatment of patients with depression who are not responding to first line management. The Calgary Zone's [anxiety pathway](#) has also been updated and now includes revised guidance on medication use to reflect current best practices.

Quick links

Family Physician of the Year

Nominations are being accepted for the Calgary Family Physician of the Year award. It is open to patients of Calgary area family physicians. Patients can [enter here](#). Family physicians can also nominate colleagues for Specialist Physician of the Year. The award is for specialists who have shown exemplary collaboration with primary care. [Nominate a colleague here](#).

Digital health innovation webinar

On Friday, October 3, from noon–1 p.m., AMA-ACTT's digital health innovation series continues with a webinar led by Jo Salter, the first female fast jet pilot in the Royal Air Force and now Global Advisory Director of Generative AI at PricewaterhouseCoopers. Registration is for physicians only. [More information](#).

Practice facilitator core training

Starting Wednesday, October 1, free training is available to support those working directly with clinic teams to build facilitation skills. [More information](#).

Alberta Virtual Pain Program webinars

Providers are invited to attend two-hour virtual webinars to learn more about the latest evidence in chronic pain treatment for adults:

- Friday, September 12, 9–11 a.m. [Register](#).
- Tuesday, October 7, 5–7 p.m. [Register](#).
- Thursday, November 20, 3–5 p.m. [Register](#).
- Tuesday, December 16, noon–2 p.m. [Register](#).

Family Medicine Innovation Forum

On Saturday, October 4, the Alberta College of Family Physicians and the AMA-ACTT team are hosting the Family Medicine Innovation Forum in Edmonton. [More information](#).

Pain Society of Alberta Conference

Registration is open for the 19th annual Pain Management Conference, which takes place from Thursday, October 16 to Saturday, October 18 at the BMO Centre. [Register](#).

Reminder: Elbow River Healing Lodge open house

On Thursday, September 18, from noon–4:30 p.m., Elbow River Healing Lodge and Indigenous Mental Health will host an open house at the Sheldon M. Chumir Health Centre. The event will feature traditional Indigenous dancing and musicians at 1 p.m. For more information, contact elbow.riverhealinglodge@ahs.ca.