

the missing LINK

Secrets of Specialist Link,
Omicron, pediatric vaccination,
psychedelics and more



MENTAL HEALTH & COVID-19

ACKNOWLEDGEMENT



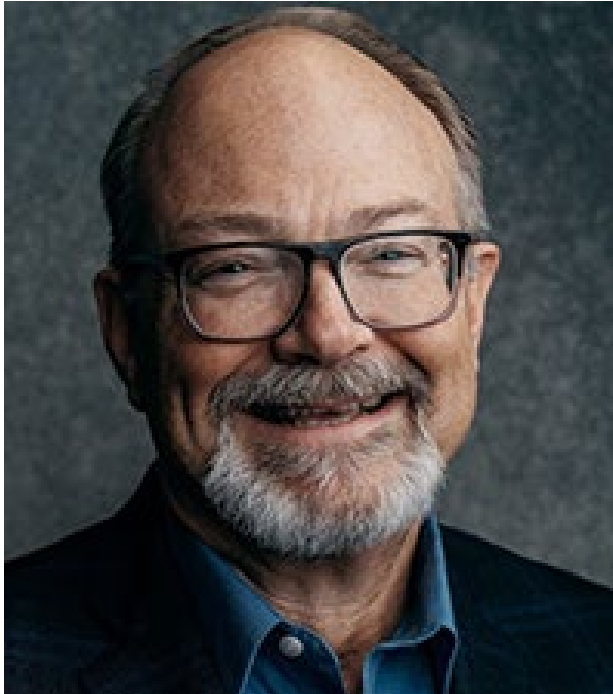
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We acknowledge the traditional territories of the people of the Treaty 7 region in Southern Alberta, which includes the Blackfoot Confederacy comprising the Siksika (Sik-sik-a), Piikani (Pē-gun-ē), and Kainai (K ī -n ī) First Nations, as well as the Tsuut'ina (Soot' ina) First Nation, and the Stoney Nakoda (including the Chiniki (Chin-i-kee), Bearspaw, and Wesley First Nations). The City of Calgary is also home to Métis Nation of Alberta, Region 3.

SPEAKER: DISCLOSURES



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Dr. Rick Ward

Family Physician

Crowfoot Village Family Practice

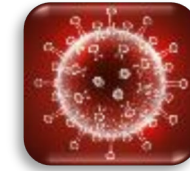
Medical Director, Primary Care,

Alberta Health Services (Calgary Zone)

Disclosures

- Shire
- Pfizer
- Merck
- BI
- AZ
- Janssen
- Takeda
- Servier
- BMS

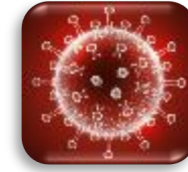
AGENDA: SPEAKERS



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Time	Topic	Speaker
6-6:10 p.m.	Welcome, overview	Dr. Rick Ward
6:10-6:35 p.m.	Mental health moment: Psychedelics	Dr. Valerie Taylor
6:35-6:50 p.m.	COVID-19 science, Omicron + pediatric immunization	Dr. Jim Kellner
6:50-7 p.m.	Q&A with Dr. Jim Kellner	
7-7:40 p.m.	The missing Link! Everything you need to know about Specialist Link but were afraid to ask!	Dr. Christine Luelo & Dr. Rick Ward + guests
7:40-7:55 p.m.	Q&A	All
7:55-8 p.m.	Evaluation link, next webinar	Dr. Rick Ward

SPEAKER: DISCLOSURES



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Dr. Valerie Taylor

Head, Department of Psychiatry, Calgary Zone
Professor, University of Calgary

Disclosures

- Clinical trial: Optmi -- in the area of Psilocybin

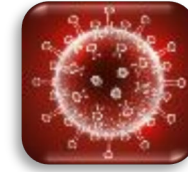


Dr. Jim Kellner

Pediatric Infectious Diseases, ACH
Professor, University of Calgary
U of C Class of 1984 (Emus)

Disclosures

- Honoraria, other rewards, speakers' bureaux, advisory boards, patents, royalties, investments in health organizations – all N/A
- **Grants, clinical trials:** Moderna (COVID-19 vaccine clinical trial), Pfizer (pneumococcal surveillance grant), Merck (pneumococcal vaccine trial), GSK (rotavirus & meningococcal vaccine trials)
- **Other influential affiliations:** Leadership Group, www.COVID19ImmunityTaskForce.ca, Alberta Advisory Committee on Immunizations, University of Calgary COVID-19 Analytic and Strategy Group, Data Safety Monitoring Board VIDO-InterVac COVID-19 vaccine trials, Principal Investigator Alberta Childhood COVID-19 Cohort (AB3C) Study www.ucalgary.ca/covidinkids



Dr. Christine Luelo

Family Physician

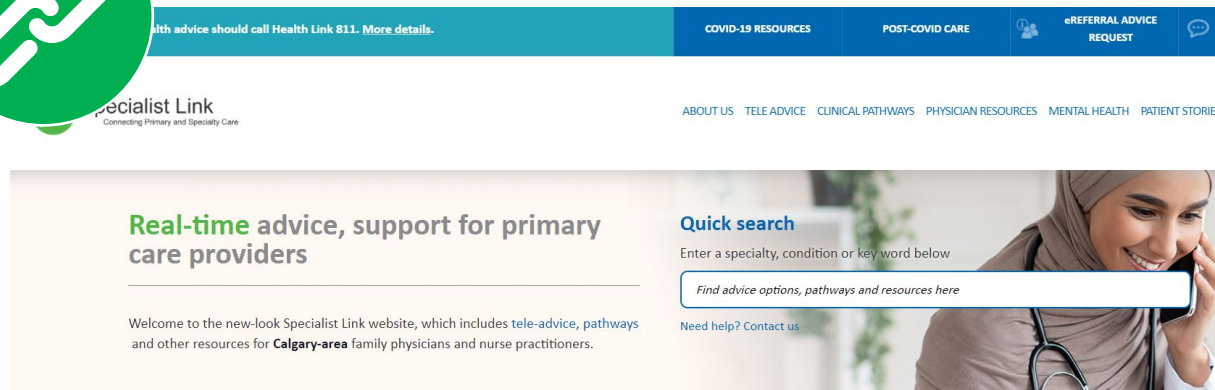
Disclosures

- Family Physician:
McKenzie Family Practice (fee for service)
- Medical Director:
South Calgary Primary Care Network (contract)
- Co-Chair:
Calgary Zone Operations Coordinating Committee (contract)
- College of Physicians and Surgeons of Alberta: Assessment
Program Advisory Committee (honorarium)
- Pharma: Nil
- 19toZERO Ambassador (volunteer)

SPECIALIST LINK: TOP TIPS



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MEDICINE / Gastroenterology

What can I enquire about?

- > Advice on diagnostic testing
- > Advice on general management
- > Advice on therapeutics
- > Other clinical questions
- > Digestive concerns
- > IBS, Diarrhea, Chronic Constipation
- > Chronic abdominal pain
- > GERD
- > Dyspepsia
- > Polyps
- > Celiac disease
- > Helicobacter pylori

More details

To request this service by phone, call 403-910-2551 and press 1, 1.

Associated Clinical Pathways

The following pathways represent evidence-based best practice but do not override the individual responsibility of health care professionals to make decisions appropriate to their patients' specific clinical conditions; in consultation with patients/alternate decision makers.

- Chronic Abdominal Pain
- Chronic Constipation
- Chronic Diarrhea
- Dyspepsia
- Gastroesophageal Reflux Disease (GERD)
- Helicobacter Pylori
- High Risk Iron Deficiency Anemia
- High Risk Iron Deficiency Anemia referral checklist
- High Risk Iron Deficiency Anemia referral service
- High Risk Rectal Bleeding
- High Risk Rectal Bleeding referral checklist
- High Risk Rectal Bleeding referral service

How to request Gastroenterology tele-advice

Hours of Operation: Monday to Friday, 8 a.m. to 5 p.m., excluding statutory holidays.

Please enter your name, PRAC ID and direct/private phone number (no dashes/hyphens).

Generated: Monday 13 @ 12:49 pm

Physician First and Last Name
PracID (e.g. 123451234)
Direct phone # (e.g. 4039102551)

SUBMIT REQUEST >

Tele-advice can also be requested by calling 403.910.2551 or toll-free at 1.844.962.5465. Please have the patient's Personal Health Number at hand for all tele-advice enquiries.

Physician Resources

Physician Resources are conditions, in consultation with patients/alternate decision makers.

- > Calgary division of gastroenterology & hepatology
- > Canadian Digestive Foundation

Contact us

If you have a question, comment or technical issue, please call 403.910.2551 Ext 0, or email specialistlink@calgaryareapcns.ca.

New website: specialistlink.ca

- Enter a condition or specialty in the Quick Search box to reveal tele-advice, pathway options
- Or click on a tele-advice option to:
 - (a) Find out what you can call about
 - (b) View related pathways
 - (c) Request tele-advice
 - (d) Scan related resources
- New websites are always a work in progress! Feedback: info@calgaryareapcns.ca



The call back

10

Ideally, use a cell phone for “direct to you” call back

9

If call is going through your clinic front desk, use a doctors-only line so our colleagues don’t have to deal with IVR

8

Tell your staff you have paged Specialist Link, what speciality will be calling back/which patient it is about. They can provide PHN while you are called from room

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MEDICINE / Gastroenterology

What can I enquire about?













- > Advice on diagnostic testing
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- > Other clinical questions
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- > Celiac disease
- > Helicobacter pylori

More details

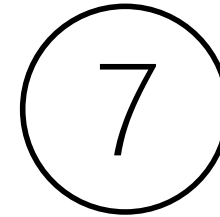
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Associated Clinical Pathways

The following pathways represent evidence-based best practice but do not override the individual responsibility of health care professionals to make decisions appropriate to their patients' specific clinical conditions, in consultation with patients/alternate decision makers.

-  [Chronic Abdominal Pain](#)
-  [Chronic Constipation](#)
-  [Chronic Diarrhea](#)
-  [Dyspepsia](#)
-  [Gastroesophageal Reflux Disease \(GERD\)](#)
-  [Helicobacter Pylori](#)
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-  [High Risk Rectal Bleeding referral checklist](#)
-  [High Risk Rectal Bleeding referral service](#)

What can I call about?



When you request tele-advice, tips about what to call about pop up on left-hand side.

Specialist Link is for *non-urgent advice*. For more urgent advice, check out the Specialist Link access spectrum, call the on-call doc, call RAAPID, send patient to ER

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Be prepared

6

Specialist Link is for *non-urgent advice*, so think about whether it's a good day to call. Maybe it's better to call tomorrow when your clinic is not as busy?

5

Create a separate chart note to synthesize your thoughts on a case before paging. That way, the patient is on your day sheet for quick access and you can remember to chart/bill for the conversation.

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CLINICAL PATHWAYS



Enhanced primary care clinical and access pathways are available to support Calgary-area family doctors and nurse practitioners with patient care plans.

From cardiology to women's health

Click on the appropriate specialty below to reveal related pathways. Note: Pathways are based on evidence-based best practice but do not override the responsibility of providers to make decisions based on their clinical judgment.

CARDIOLOGY

COVID-19

ENDOCRINOLOGY

GASTROENTEROLOGY

GENERAL NEUROLOGY

GERIATRIC MEDICINE

HEPATOLOGY

ONCOLOGY

ORTHOPAEDICS

PALLIATIVE CARE

RESPIROLOGY

RHEUMATOLOGY

UROLOGY

WOMEN'S HEALTH

Use other tools first

4

Check out the related pathways as part of your thoughts around paging – maybe that answer is already there

3

Check out our new website design, which is designed make all of this easier for you!!

2

Consider eReferral Advice request as another option to a call:
Asynchronous, 5-day turnaround



Continuity of care

1

Call or fax the physician who already knows/has seen your patient for follow-up care questions and improved continuity of care.

Q&A: PANEL DISCUSSION



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TILL NEXT TIME: CERTIFICATE LINK



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Thank you for attending!

Don't forget to complete the online evaluation form to receive your ticket of attendance:
<https://survey.albertahealthservices.ca/TakeSurvey.aspx?SurveyID=76MHn952L>

*Link to attendance form, video, slides posted
on specialistlink.ca under COVID-19 tab

Feedback, issues, support or complaints:
info@calgaryareapcns.ca

Mark your calendars:

We will be back early in 2022!

