MAPS MOMENTUM

Quarterly Newsletter

Hello, and welcome.

This is the first issue of the Modernizing Alberta's Primary Health Care System (MAPS) initiative newsletter. The MAPS team is pleased to offer the latest insights and updates on MAPS, a key undertaking by Alberta's government aimed at transforming primary health care in the province. Your continued engagement and collaboration have been instrumental in shaping the MAPS 2-Year Implementation Plan. The MAPS team is excited to share the progress and upcoming milestones with you.

In this issue...

Updates on the MAPS initiative and plans to meaningfully engage stakeholders in MAPS implementation are outlined. Specifically:

 Share highlights of the MAPS Stakeholder Engagement Report, including a summary of stakeholder feedback that led to the MAPS 2-Year Implementation Plan.

In this issue:

- Insights from the MAPS Stakeholder Engagement Report
- MAPS 2-Year

 Implementation Plan
- Release of the MAPS 2 year Implementation Plan, which is a roadmap to transform the primary health care system in Alberta and share highlights from the plan.
- Provide information on potential engagement sessions in the coming weeks and months.

Updates

Insights from the MAPS Stakeholder Engagement Report

Summary of stakeholder feedback: Last year during November and December 2023, the MAPS team embarked on a journey to engage with primary health care stakeholders. The team connected with over 100 primary health care stakeholders by hosting more than 25 stakeholder meetings, conducting multiple targeted workshops, and actively participating in numerous provincial/zonal committee meetings. Based on feedback received from the sessions and workshops, a stakeholder engagement report was developed and shared with participating stakeholders.

The MAPS team heard loud and clear that stakeholders want to strengthen the foundation of primary health care and would like to see primary health care integrated within the broader health system and want to be partners in cocreating the primary health care system. Stakeholders also want to be meaningfully engaged in implementing MAPS initiatives. Stakeholders highlighted the importance of regular, two-way, transparent communication to remain informed on the progress of MAPS initiatives and reduce the risk of uncertainties. Other key considerations from the engagement sessions include:

- the need to commit to ongoing stabilizing actions and sustained investments to strengthen the primary health care system,
- change management considerations such as transparent communication and leadership support to enable success, and
- building trust and working on existing strengths and pockets of excellence.

MAPS 2-Year Implementation Plan

Alberta Health developed a MAPS 2-Year Implementation Plan informed by feedback received during the stakeholder engagement sessions and it consists of seven focus areas informed by the Strategic Advisory Panel (SAP) and Indigenous Advisory Panel's reports. The plan serves as a guidepost for actions to transform the primary health care system in Alberta for the next two years.

Alberta Health will continue to engage with primary health care stakeholders through leadership tables such as the soon to be revised Provincial Primary Care Network Committee (PPCNC) and related working groups.



The Key focus areas: are based on the MAPS SAP final report and the Indigenous Advisory Panel's report. The focus areas are essential for reaching the future goals outlined in MAPS. The key focus areas are:

- Transforming governance, strengthening and aligning accountabilities
- Evolving patient's medical home within an integrated Health Neighborhood.
- Enabling the primary health care workforce to improve health outcomes
- Building capacity in quality, safety and innovation
- Digitally enabling primary health care
- Significantly investing in primary health care
- Addressing Indigenous racism

The MAPS 2-year implementation plan is posted on the MAPS website here.



Transforming governance, strengthening and aligning accountabilities

Goal: This focus area aims to reform and realign primary health care governance with clear accountabilities. New frameworks for collaboration between networks, providers, patients, and communities will be prioritized.



Building capacity in quality, safety, and innovation

Goal: The best health care systems worldwide prioritize information-driven learning to transform and improve care. This focus area aims to improve upon capabilities in Alberta to manage the primary health care system based on evidence.



Digitally enabling primary health care

Goal: The goal of this focus area is to establish sustainable, patient-centered and effective digital infrastructure for primary health care in Alberta, through the enabling of a co-ordinated and interoperable el-lealth ecosystem.



Evolving patients' medical homes within an Integrated Health Neighbourhood

Goal: The main goal over the next decade is to seamlessly link each patient's medical home with a broader, integrated health neighbourhood, promoting comprehensive, whole person care. This means evolving models for care, compensation, and delivery.



Patient focused



Significantly investing in primary health care

Goal: The MAPS report highlights the need for substantial investments to establish a modern primary health care system that addresses the unique challenges faced by rural, remote and Indigenous communities. At the same time, it is essential to be able to measure and demonstrate the value of investments made.



Enabling the primary health care workforce to improve health outcomes

Goal: This focus area emphasizes the importance of establishing a sustainable and effective primary health care workforce in Alberta. The objective is to prioritize provider wellness through support, capacity and resources.



Addressing Indigenous

Goal: Racism against Indigenous Peoples in the provincial health care system is unacceptable. Indigenous Peoples want to re-establish trust in the provincial health care system and have improved access to culturally safe care throughout Alberta. A targeted approach will be addressed through the work of the MAPS Indigenous Implementation Advisory Panel.

Immediate Actions already underway will address urgent pressures, help stabilize the primary health care system and increase Albertans' access to the health care they need, which aligns with the overarching primary

 Allocating \$200M over 2 years to stabilize family physician practices to support an all encompassing approach to delivering care

health care outcomes and include:

- Developing a new payment model for family physicians
- Reducing administrative burden for family physicians
- Committing \$57M towards the Panel Management Support Program
- Implementing a new funding model for nurse practitioners
- Allocating \$40M over two years to support Primary Care Networks
- \$20M Indigenous Innovation Fund for primary health services
- \$12M for the Community Information Integration and Central Patient Attachment Registry.



Next Edition

The Summer 2024 edition of the newsletter will be available in June 2024.

Other Updates

Public dashboard: A public dashboard to report progress on the MAPS key focus areas is in the works. It is expected to be functional by early spring 2024, look out for it on the <u>MAPS webpage</u>.

Change management strategy: A change management strategy is being developed to support MAPS implementation, which involves coordinating initiatives within primary care and the broader health system over the next two years. It emphasizes a sustained focus on managing change for success. Key components include establishing a Change Management Working Group.

What you can expect: MAPS implementation will be overseen by Alberta Health working closely with key primary health care stakeholders.

Impact: The MAPS 2-Year Implementation Plan represents a long-term commitment to strengthen primary health care in Alberta, with expected benefits and widespread impacts to Albertans. Enhancements to access, integration, quality, local decision-making, and culturally safe care are all anticipated benefits of the MAPS Initiative.

Upcoming Events

In the coming weeks and months, following the release of the Implementation Plan, continuous stakeholder engagement sessions will occur.

Spring engagement sessions include:

- April 10: Provincial Primary Care Network Committee Meeting
- April/May: Zone PCN Committee meetings
- May: Assistant Deputy Minister Primary Health Care Townhall

If you would like the MAPS team to attend a future meeting, send an email to: health.MAPS@gov.ab.ca.

Keep in Touch

To keep updated on MAPS progress in between newsletters, we invite you to check out the MAPS website, which you can access by clicking here. The website will be updated regularly and offers a snapshot of progress over time.

If you have any questions, comments, or concerns, reach out to the MAPS

