

Activity this quarter:

5,165

Calls

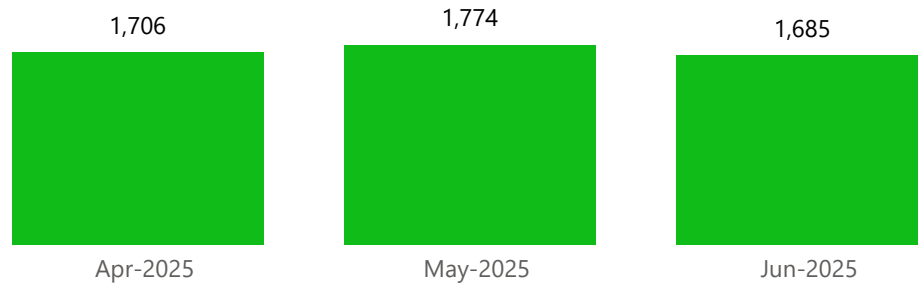
1,442

Unique users

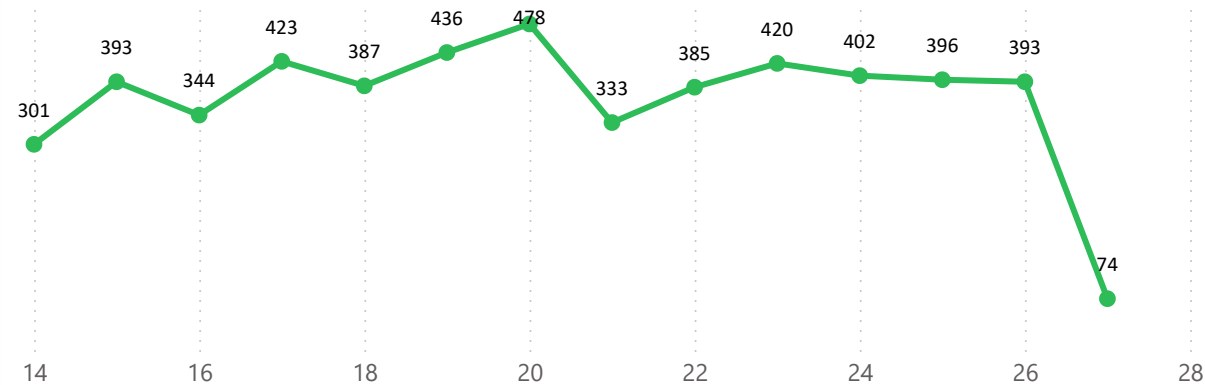
49

Specialties requested

Specialist Link call volume (monthly overview)



Specialist Link call volume (weekly overview)

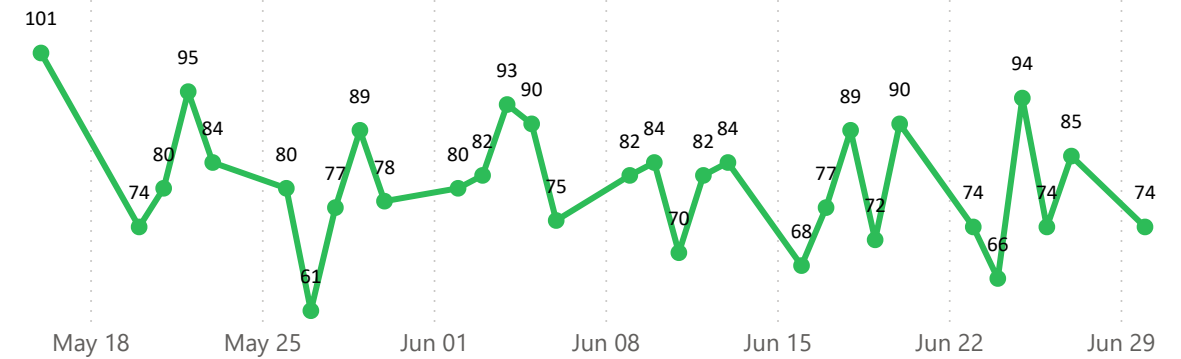


Call volume (calls): the number of advice requests submitted either through the phone line or the website.

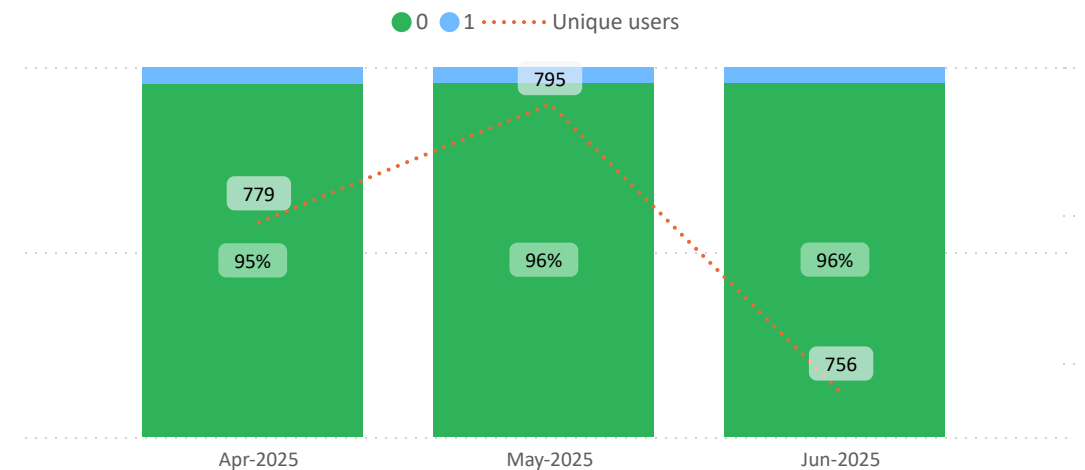
Unique users: the number of unique users who submitted at least one advice request through the website during the selected date range.

Specialties requested: the number of specialties to which at least one advice request was submitted during the selected date range.

Specialist Link call volume (daily overview)



% of calls made through the phone line "0" vs web-based connection "1"



Community specialty services

Specialty	Apr-2025	May-2025	Jun-2025	Total
Breastfeeding ibclc		5	2	7
Refugee health			2	2
Sports medicine	34	35	55	124
Total	34	40	59	133

Department of medicine

Specialty	Apr-2025	May-2025	Jun-2025	Total
Clinical pharmacology	6	5	7	18
COVID & infectious disease	122	147	144	413
Endocrinology	160	151	157	468
Gastroenterology	85	73	72	230
General internal medicine	54	63	39	156
Geriatric medicine	7	19	15	41
Hematology	166	193	126	485
Hepatology	55	66	73	194
Internal medicine obstetrics	23	22	24	69
Nephrology	55	61	58	174
Respirology	37	31	38	106
Rheumatology	94	73	78	245
Thrombosis	73	90	69	232
Transgender health	1	4	1	6
Wound care	2	1		3
Total	940	999	901	2,840

Department of cardiac sciences & anesthesiology

Specialty	Apr-2025	May-2025	Jun-2025	Total
Anesthesiology	1	2		3
Cardiac electrophysiology	16	26	13	55
Cardiac surgery	2	1		3
Congestive heart failure	3	4	5	12
General cardiology	62	66	52	180
Total	84	99	70	253

Department of neurosciences & psychiatry

Specialty	Apr-2025	May-2025	Jun-2025	Total
Addiction medicine	10	9	7	26
Adult psychiatry	63	62	53	178
Child & adolescent psychiatry	19	21	16	56
Geriatric psychiatry	14	11	6	31
Neurology	109	114	104	327
Total	215	217	186	618

Department of oncology

Specialty	Apr-2025	May-2025	Jun-2025	Total
Medical oncology	16	14	21	51
Radiation oncology	2	2	2	6
Total	18	16	23	57

Department of pediatrics

Specialty	Apr-2025	May-2025	Jun-2025	Total
Community pediatrician	74	71	69	214
Suspected child abuse & neglect		1	2	3
Total	74	72	71	217

Obstetrics & gynecology

Specialty	Apr-2025	May-2025	Jun-2025	Total
Child & adolescent gynecology	4	5	5	14
Gynecology	129	100	97	326
Maternal fetal medicine	6	16	5	27
Obstetrics	52	33	54	139
Total	191	154	161	506

Other specialty services

Specialty	Apr-2025	May-2025	Jun-2025	Total
Chronic pain	19	20	16	55
Palliative care	14	9	5	28
Total	33	29	21	83

Surgery

Specialty	Apr-2025	May-2025	Jun-2025	Total
Colorectal surgery		3	1	4
Endocrine surgery	2	1	2	5
General surgery	18	16	11	45
Otolaryngology	45	39	42	126
Pediatric otolaryngology	5	9	5	19
Pediatric urology	5	15	9	29
Podiatric surgery	3	15	14	32
Surgical oncology	12	9	10	31
Upper GI bariatrics		2		2
Vascular surgery	23	35	27	85
Total	113	144	121	378