

Activity this quarter:

4,930

Calls

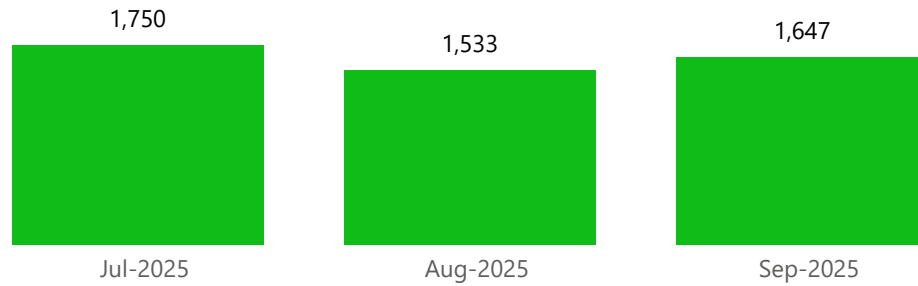
1,500

Unique users

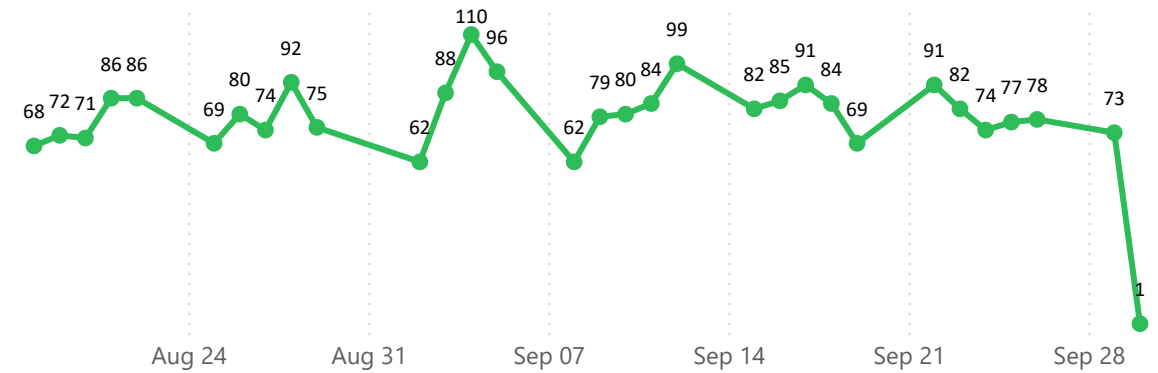
49

Specialties requested

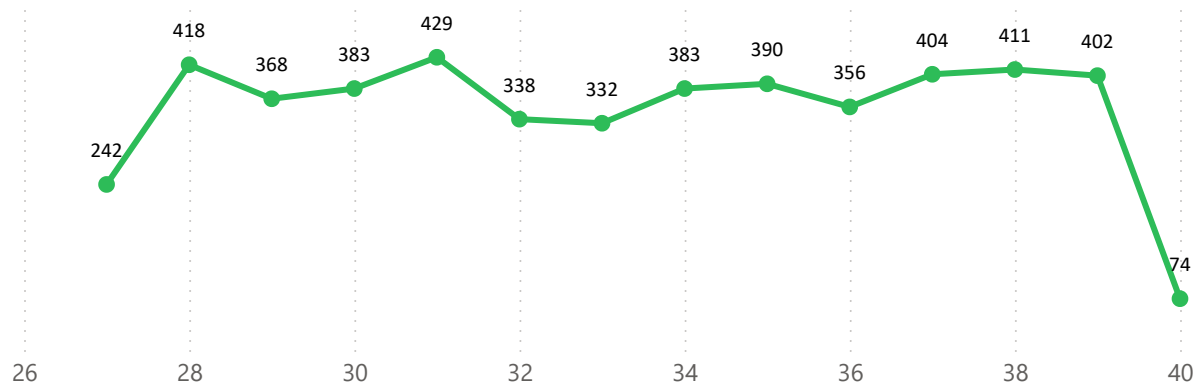
Specialist Link call volume (monthly overview)



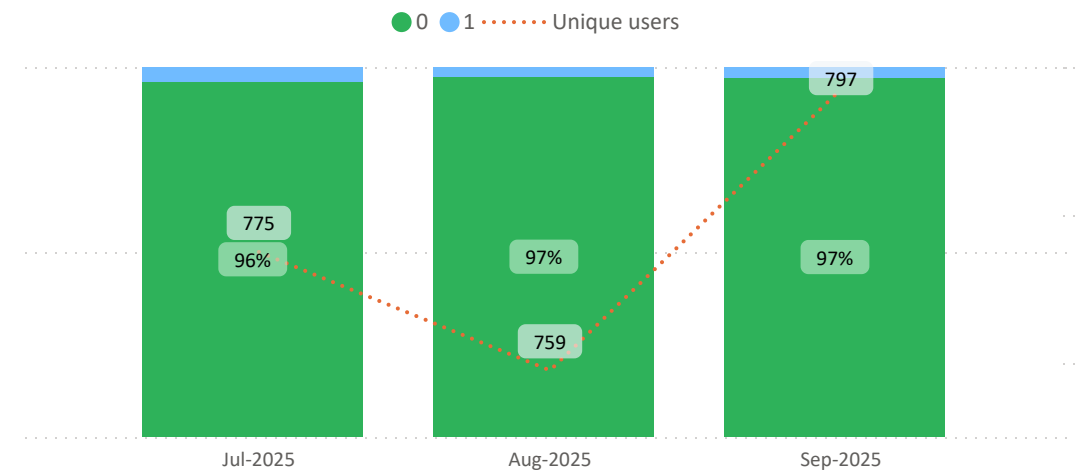
Specialist Link call volume (daily overview)



Specialist Link call volume (weekly overview)



% of calls made through the phone line "0" vs web-based connection "1"



Call volume (calls): the number of advice requests submitted either through the phone line or the website.

Unique users: the number of unique users who submitted at least one advice request through the website during the selected date range.

Specialties requested: the number of specialties to which at least one advice request was submitted during the selected date range.

Community specialty services

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Breastfeeding ibclc	2	2	3	7
Refugee health		2		2
Sports medicine	31	51	49	131
Total	33	55	52	140

Department of medicine

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Clinical pharmacology	6	3	4	13
COVID & infectious disease	161	141	152	454
Endocrinology	153	130	143	426
Gastroenterology	86	70	74	230
General internal medicine	43	47	50	140
Geriatric medicine	15	7	16	38
Hematology (Adult)	180	144	136	460
Hepatology	66	44	62	172
Internal medicine obstetrics	27	23	38	88
Nephrology	57	53	57	167
Respirology	45	44	28	117
Rheumatology	94	73	71	238
Thrombosis	83	88	76	247
Transgender health	1	4	1	6
Wound care	8	5	5	18
Total	1,025	876	913	2,814

Department of cardiac sciences & anesthesiology

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Anesthesiology		1		1
Cardiac electrophysiology	11	15	14	40
Cardiac surgery	2	2	3	7
Congestive heart failure	5	3	1	9
General cardiology	45	57	66	168
Total	63	78	84	225

Department of neurosciences & psychiatry

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Addiction medicine	13	12	10	35
Adult psychiatry	61	61	65	187
Child & adolescent psychiatry	12	11	15	38
Geriatric psychiatry	12	7	14	33
Neurology	105	96	121	322
Total	203	187	225	615

Department of oncology

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Medical oncology	20	10	8	38
Radiation oncology	1		1	2
Total	21	10	9	40

Department of pediatrics

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Community pediatrician	78	55	61	194
Suspected child abuse & neglect		2		2
Total	78	57	61	196

Obstetrics & gynecology

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Child & adolescent gynecology	7	7	1	15
Gynecology	112	80	98	290
Maternal fetal medicine	14	15	17	46
Obstetrics	56	34	45	135
Total	189	136	161	486

Other specialty services

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Chronic pain	14	12	14	40
Palliative care	6	10	6	22
Total	20	22	20	62

Surgery

Specialty	Jul-2025	Aug-2025	Sep-2025	Total
Colorectal surgery	4	2	9	15
Endocrine surgery	2	3		5
General surgery	19	21	15	55
Hepatobiliary surgery	11	5	5	21
Otolaryngology	26	32	43	101
Pediatric otolaryngology	8	2	6	16
Pediatric urology	4	2	2	8
Podiatric surgery	12	9	12	33
Surgical oncology	3	10	10	23
Upper GI bariatrics	1	1		2
Vascular surgery	28	25	20	73
Total	118	112	122	352