# PRIMARY CARE ACCESS TO GERIATRIC MEDICINE

### **NON-URGENT ADVICE**

Contact Specialist Link or make an eReferral eConsult



Request advice online at **specialistlink.ca** or call:

Local: 403.910.2551

Toll-free: 1.844.962.5456 (Link)

Get a call-back within two hours!

✓ Clinical advice ✓ Confidence ✓ Clarity ✓ Conversation ✓ Collaboration

Log into Alberta Netcare and submit your questions electronically: albertanetcare.ca/learningcentre/eReferral.htm

Get a response within five calendar days!

√Supports patients √Secure √Specialty-specific √Submit online



#### ROUTINE GERIATRICS MEDICINE OPTIONS

Patient requires evaluation within 4-6 weeks



Indications: Routine - Complex dementia diagnosis and management, complex chronic disease management, decline in function, frailty, falls

Semi-urgent – Review of complex medications/deprescribing, recurrent falls (>3 in 3 months), assessment of frail older adults who are high users of acute care, management of dementia-related behaviours

 $\checkmark$  Send referral through Seniors Health One Line Referral; physician-to-physician consults available (Phone: 403-955-1525 | Fax: 403-955-1514. Referral form available via albertareferraldirectory.ca)

#### **URGENT GERIATRICS MEDICINE OPTIONS**

Patient requires evaluation within one week



Send referral through Seniors Health One Line Referral (Phone: 403-955-1525 | Fax: 403-955-1514). Referral form available via albertareferraldirectory.ca

## **EMERGENCY OPTIONS**

Patient NEEDS to be seen same day



Indications: Delirium or disruptive behaviours

- ✓ For advice about management to avoid admission, contact the geriatrician on city-wide call via **RAAPID** at **403.944.4486** / **1.800.661.1700**
- ✓ Send patient to emergency via 911

