

# Specialist Link by the numbers

2021-22 REPORT

## TELE-ADVICE:

 **25,490** calls **+6%**  
(compared to 2020-21)

 **+74,000**  
calls since 2014

### Most popular specialties:

1. Hematology.....**2,080**
2. Obs & Gynecology.....**1,808**
3. Endocrinology.....**1,622**
4. Orthopedic Surgery.....**1,585**
5. Neurology.....**1,449**
6. Infectious Disease.....**1,213**
7. Gastroenterology.....**1,197**
8. Adult Psychiatry.....**1,162**
9. Rheumatology.....**1,100**
10. Community Pediatrician.....**1,085**

 **49** specialties **+3**

### How tele-advice was requested:

 **92%** online  **8%** by phone

## PATHWAYS:

 **28,633\*** downloads **-29%**

### Most popular care pathways:

1. COVID-19 adult.....**3,640**
2. NAFLD.....**1,310**
3. IBS.....**1,293**
4. Dyspepsia.....**1,163**
5. GERD.....**1,139**
6. COVID-19 variants.....**1,015**
7. Diarrhea.....**1,006**
8. Headache & Migraine.....**875**
9. Gout.....**783**
10. COVID-19 pediatric.....**749**

### Most popular access pathways:


1. Urology.....**636**
2. Orthopaedics.....**348**
3. Rheumatology.....**312**
4. Geriatric Medicine.....**303**
5. Endocrinology.....**289**

 **45** pathways **+5**

## WEBSITE VIEWS:

 Visits up **46%**  
(**73,170** in total)

 Total views down **3%**  
(**118,295** in total)

 Users down **13%**  
(**28,184** in total)

## POPULAR PAGES:

COVID-19 resources:  
 **7,035** page views

Physician resources:  
 **3,357** page views

## DON'T MISS THIS!

Check out these new features:

 **Care options**

 **Mental health videos**

 **DBT training**



Have your say:

Tell us what you think of Specialist Link:  
[specialistlink@calgaryareapcns.ca](mailto:specialistlink@calgaryareapcns.ca)