

Specialist Link by the numbers

2022-23 REPORT


TELE-ADVICE:

 **24,993** calls **-1.1%**
(compared to 2021-22)

 **94,594**
calls since 2014

Most popular specialties:

1. Hematology.....**2,077**
2. Obs & gynecology.....**1,803**
3. Orthopedic surgery.....**1,717**
4. Infectious disease/COVID...**1,626**
5. Endocrinology.....**1,607**
6. Neurology.....**1,409**
7. Community pediatrician.....**1,209**
8. Gastroenterology.....**1,199**
9. Adult psychiatry.....**1,005**
10. Rheumatology.....**990**

 **51** tele-advice options **+2**

NEW!

- Geriatric medicine
- Ped & adolescent gynecology

PATHWAYS:

 **29,047** downloads **-1.4%**

Most popular care pathways:

1. NAFLD.....**1,761**
2. COVID-19.....**1,609**
3. IBS.....**1,440**
4. Chronic diarrhea.....**1,198**
5. Dyspepsia.....**1,166**
6. GERD.....**1,114**
7. Migraine.....**1,001**
8. Anxiety.....**965**
9. Arthritis.....**927**
10. Chronic abdominal pain..**915**

Most popular access pathways:

1. Urology.....**751**
2. Orthopaedics.....**700**
3. Endocrinology.....**426**


 **48** pathways **+3**


NEW!

- Anxiety
- Iron deficiency anemia
- Pediatric constipation

ONLINE vs. PHONE

How users request tele-advice:

 **93%** online

 **7%** by phone

80% desktop | **20%** mobile

WEBSITE VIEWS:

 Visits up **7.8%**
(**78,915** in total)

 Total views up **5.9%**
(**125,345** in total)

 Users up **11%**
(**69,118** in total)

DON'T MISS THIS!

Check out these new features:

 **Primary care news**

 **Mental health videos**

 **Cultural competency**



Have your say:

Tell us what you think of Specialist Link:
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