

BY THE NUMBERS

TELE-ADVICE:



22,589 calls -5%
(compared to 2023-24)



143,280
calls since 2014

Most popular specialties:

1. Hematology.....2,083
2. Endocrinology.....1,844
3. Obstetrics & gynecology.....1,755
4. Infectious disease.....1,547
5. Neurology.....1,191
6. Orthopedic surgery.....1,184
7. Community pediatrician.....952
8. Gastroenterology.....945
9. Rheumatology.....934
10. Thrombosis.....800



52 tele-advice options

+2



NEW!

- + Suspected child abuse and neglect
- + Pediatric palliative care

ONLINE vs. PHONE

How users request tele-advice:



95% online



5% by phone

80% desktop | **20%** mobile

WEBSITE VIEWS:



Visits up **31.5%**
(103,639 in total)



Total views up **2.5%**
(125,387 in total)



Users up **40.7%**
(75,326 in total)



PATHWAYS:



34,839

downloads +5%
(compared to 2023-24)



Most popular care pathways:

1. NAFLD.....2,927
2. Migraine.....1,680
3. Irritable Bowel Syndrome...1,472
4. Chronic diarrhea.....1,363
5. GERD.....1,266
6. Dyspepsia.....1,255
7. Iron deficiency anemia.....1,177
8. Helicobacter pylori.....844
9. Alcohol use disorder.....811
10. Chronic constipation.....784

Most popular access pathways:

1. Urology.....801
2. Orthopaedics.....564
3. Endocrinology.....528



41

pathways

-3



5

NEW pathways

NEW care pathways

- + Adolescent abnormal uterine bleeding
- + Fibromyalgia
- + Acute concussion
- + Persisting post-concussion symptoms

NEW access pathway

- + Pediatric palliative care



8

UPDATED pathways



Have your say:

Tell us what you think of Specialist Link:
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