

BY THE NUMBERS

TELE-ADVICE:

 **19,559** calls **-13%**
(compared to 2024-25)



PATHWAYS:

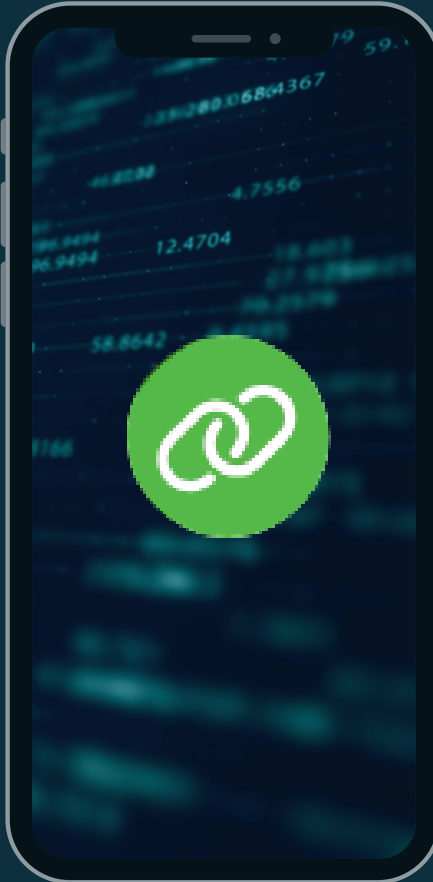
 **24,297** downloads **+6%**
(compared to 2024-25)



 **162,839** calls since 2014

Most popular specialties:

1. Endocrinology.....1,655
2. Infectious disease.....1,606
3. Hematology.....1,454
4. Gynecology.....1,234
5. Neurology.....1,196
6. Rheumatology.....951
7. Gastroenterology.....940
8. Thrombosis.....920
9. Community pediatrician.....759
10. Hepatology.....700




Most popular care pathways:

1. NAFLD.....2,714
2. Migraine.....1,861
3. IBS.....1,406
4. Iron deficiency anemia.....1,295
5. Chronic diarrhea.....1,272
6. GERD.....1,161
7. Dyspepsia.....1,114
8. Alcohol use disorder.....919
9. Helicobacter pylori.....815
10. Chronic constipation.....742

Most popular access pathways:

1. Orthopaedics.....742
2. Endocrinology.....625
3. Neurology.....569

 **49** tele-advice options **-1**



 **39** pathways **-2**




NEW!
 **Indigenous Resource Hub**


Includes:

- + Healthcare provider training
 - + Cultural humility resources & supports
 - + Indigenous community clinics and advocacy
- ...and more!*

ONLINE vs. PHONE



How users request tele-advice:



 **96%** online



 **4%** by phone

80% desktop users
20% mobile users

WEBSITE VIEWS:

 Visits up **9.3%**
(113,239 in total) 

 Total views up **12.1%**
(140,499 in total) 

 Users up **11.0%**
(83,586 in total) 

 **4** UPDATED pathways

UPDATED clinical pathways

- + Obstructive sleep apnea + GERD
- + Adolescent ovarian cyst + Dyspepsia

 **1** NEW pathway

- + Difficult to treat depression



Have your say:

Tell us what you think of Specialist Link:
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