

CONNECTING DOCTORS — SUPPORTING PATIENTS



95% of tele-advice requests are online

5%

of tele-advice requests are by phone

50+

tele-advice specialties available on Specialist Link

50



pathways available on Specialist Link

*AS OF JANUARY 2025

A LOOK BACK





Launched as a pilot in December 2014 with gastroenterology, Specialist Link received 652 calls between December 2014 and October 2016.

Respirology was added in February 2016, followed by additional services such as chronic pain, neurology, endocrinology, rheumatology, and hepatology.

By 2019, there were 20 tele-advice specialties, including psychiatry, palliative and surgical.

Today, there are over 50 of these specialties available on Specialist Link, including pediatrics.

OVER 10 YEARS





website visits

117,900+



calls received to date

8,000+



pathway downloads

MOST POPULAR SPECIALTIES OVER TIME

- 1. Hematology
- 2. Obstetrics & gynecology
- 3. Endocrinology
- 4. Infectious disease/COVID
- 5. Neurology





