

# Alberta Find a Doctor by the numbers

Alberta Health Services

WEBSITE VISITS: ھ 343,634

(Apr 20 to Mar 21, compared to 218,910 the previous year)

#### Number of users

**4** 219,514 (174,593 in 2019-20) +27%

Percentage of new users: 99%

### Website visits, by month



Total visits since Apr 2019

562,544

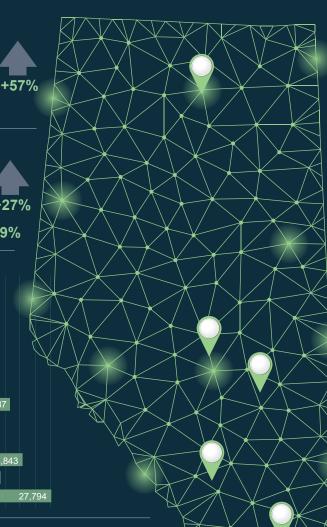
394.107

## ACCEPTING PATIENTS:

Number, gender of doctors taking new patients, by region\*\*

South | 30 | 89 22 đ Calgary | 298 | 1389 159 of 10 Central | 75 | 219 54 d Edm | 153 | 359 18ď North | 113 | 349 79 đ

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Users since Apr 2019

## PATIENT FEEDBACK:

84% 67% 70%

% of patients who indicated a preference for having a female family doctor

% of patients who were able to see a new doctor within 5 days

% of patients who consider the doctor they found to be their new family doctor

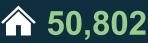
PATIENT PROFILE: **9 57%** Female

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020	Age   Perce	ntage
ĔŶ	18-24   14%	
	25-34 29%	
	35-44   19%	
	45-54   17%	
	55-64 12%	
	65+ 9%	

Location | Visitors | % change South | 7,786 | +79% Calgary | 102,883 | +14% Central | 5,887 | +29% Edm | 77,474 | +32% North | 6,479 | +50%

Clinic connections:



# times users clicked on button to contact clinic and 'attach' to new doctor\*

## ABOUT US: albertafindadoctor.ca



was launched in April 2019 with the goal of making it quicker and easier for all Albertans to find a family doctor and team. It is a partnership between Alberta's Primary Care Networks and Alberta Health Services.



Find out more about albertafindadoctor.ca

Statistics quoted are from April 1, 2020 to March 31, 2021. Data sources: Google analytics, patient surveys, website feedback \*Attachment proxy relates to number of users who clicked for clinic contact data. \*\*Data from May 2021