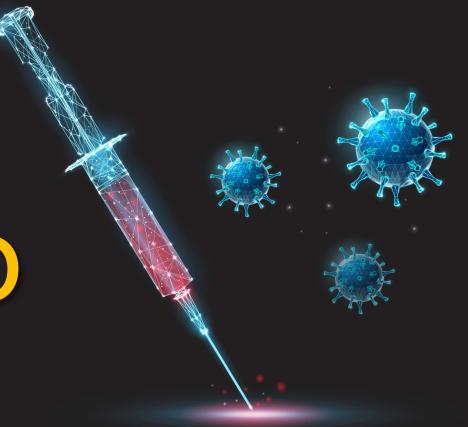




What are our patients telling us?

Dr. Rick Ward February 1, 2021







Clinical demographics

	Clinic 1	Clinic 2
Response rate	137/409 = 33.5%	4338/12500 = 34.7%
Age > 65	10%	35%
Perceived self as 'high risk'	8.5%	22%
Unsure of personal risk	8.5%	10%



What is your current plan around immunization?

	Clinic 1	Clinic 2
I plan to get the vaccine as soon as it become available	81%	92.5%
I am unsure whether or not I will get the shot	13%	6%
Do not plan on getting immunized for COVID-19 regardless of recommendations	6%	2.5%



Which of the following would help you make your decision?*

	Clinic 1	Clinic 2
Personal advice from my physician	73%	54%
Experience and opinions from others who received the immunization	80%	50%
More information from local experts	53%	37%

^{*} Data from patients who report 'unsure' about getting immunized (contemplative)



Why are you not going to get immunized?*

	Clinic 1	Clinic 2
Feel the vaccine is unproven/dangerous	73%	66%
Concerned about side effects from the vaccine	80%	59%
Don't think I am at risk for getting COVID-19	0%	8%

^{*} Data from patients who say 'no' re question of getting immunized (pre-contemplative)



Characteristics of 'unsure about immunization'

	Clinic 1	Clinic 2
Age > 65	6.5%	22%
Perceive self as high risk	0	14%
Unsure of risk	31%	20.5%



Characteristics of 'no immunization'

	Clinic 1	Clinic 2
Age > 65	0%	13%
Perceive self as high risk	14%	6%
Unsure of risk	0%	9%



Key observations

- Rate of vaccine acceptance may be higher in patients attached to a Medical Home
- 2. For patients who are 'unsure' about getting vaccine decision based on advice from PCP + experience of others stated as strong determinants
- 3. Significant number of patients who are 'high risk' aren't aware
- 4. Safety and side effects are reasons stated for not planning on getting immunized

