

What are our patients telling us?

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Mental health
& COVID-19

VACCINE
TALK & TIPS

PATIENT SURVEY

DR. RICK WARD



Clinical demographics

	Clinic 1	Clinic 2
Response rate	137/409 = 33.5%	4338/12500 = 34.7%
Age > 65	10%	35%
Perceived self as 'high risk'	8.5%	22%
Unsure of personal risk	8.5%	10%

What is your current plan around immunization?

	Clinic 1	Clinic 2
I plan to get the vaccine as soon as it become available	81%	92.5%
I am unsure whether or not I will get the shot	13%	6%
Do not plan on getting immunized for COVID-19 regardless of recommendations	6%	2.5%

Which of the following would help you make your decision?*

	Clinic 1	Clinic 2
Personal advice from my physician	73%	54%
Experience and opinions from others who received the immunization	80%	50%
More information from local experts	53%	37%

* Data from patients who report 'unsure' about getting immunized (contemplative)

Why are you not going to get immunized?*

	Clinic 1	Clinic 2
Feel the vaccine is unproven/dangerous	73%	66%
Concerned about side effects from the vaccine	80%	59%
Don't think I am at risk for getting COVID-19	0%	8%

* Data from patients who say 'no' re question of getting immunized (pre-contemplative)

Characteristics of 'unsure about immunization'

	Clinic 1	Clinic 2
Age > 65	6.5%	22%
Perceive self as high risk	0	14%
Unsure of risk	31%	20.5%

Characteristics of 'no immunization'

	Clinic 1	Clinic 2
Age > 65	0%	13%
Perceive self as high risk	14%	6%
Unsure of risk	0%	9%

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Key observations

1. Rate of vaccine acceptance may be higher in patients attached to a Medical Home
2. For patients who are 'unsure' about getting vaccine – decision based on advice from PCP + experience of others stated as strong determinants
3. Significant number of patients who are 'high risk' – aren't aware
4. Safety and side effects are reasons stated for not planning on getting immunized

