

Clinic Scripts to Receive More COVID-19 Results

In order for primary care providers to effectively and safely care for their patients, they need timely notification of their patients' COVID-19 test results.

You will be [notified of your patient's COVID-19 test results](#) if your patient chooses your name as their primary care provider and the proper clinic location when filling out the [COVID-19 Online Assessment and Booking tool](#) or when being referred for testing.

Patients can choose from a list that includes family doctors, nurse practitioners or pediatricians. COVID-19 notifications are only sent to one primary care provider.

By telling your patients the value of entering your name when they book their test, you can help increase the number of results you receive.

Feel free to use the scripts below to communicate with your patients.

Email script for your panel:

Booking a COVID-19 test? Visit ahs.ca/covid to book online. When you book, make sure to enter your family doctor's name so we get your results. We want to know how you are doing, including your COVID-19 results.

Please enter this name and this address when booking your test:

- <<Insert doctor or nurse practitioner's full first and last name as it appears on the online booking tool>>
- <<Insert your clinic's name and address>>

In addition to being well-versed in COVID-19, your family doctor is familiar with your health and can provide medical support and follow-up after a diagnosis.

While most people who contract COVID-19 will only experience very mild symptoms, a small percentage may develop more severe illness which requires close monitoring until symptoms are gone. It is important we know your results so we can discuss your symptoms with you.

We are here to help and virtual care is an option.

Social media posts from your clinic:

Twitter:

1. Booking a COVID-19 test? Make sure to enter your family doctor's name so they get your results. We are well-versed in COVID-19, familiar with your health and can provide medical support: bit.ly/2YNU4K
2. A small percentage of people who contract COVID-19 may develop more severe illness. It's important for your family doctor to discuss your symptoms with you. Booking a COVID-19 test? Make sure to enter your doctor's name so they get your results. bit.ly/2YNU4K

3. We want to know how you are doing, including your COVID-19 results. Booking a COVID-19 test? Make sure to enter your doctor's name so they get your results:
bit.ly/2YNU4K

Facebook:

We want to know how you are doing, including your COVID-19 results. If you are booking a COVID-19 test, make sure to enter your doctor's name so they get your results. We are well-versed in COVID-19, familiar with your health and can provide medical support: bit.ly/2YNU4K

Clinic voice-recording script:

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