

PRIMARY CARE ACCESS TO GERIATRIC MEDICINE

NON-URGENT ADVICE OPTIONS

eReferral Advice Requests, physician phone consults

eReferral Advice Requests: Log into Alberta Netcare and submit your questions electronically - albertanetcare.ca/ereferral.htm

Get a response within **five calendar days!**

✓ Supports patients ✓ Secure ✓ Specialty-specific ✓ Submit online



Physician to physician phone consults: Via referral to Seniors Health One Line Referral (phone: **403-955-1525**, fax: **403-955-1514**. Referral form available via [Alberta Referral Directory](#)). Request a phone consult.

ROUTINE GERIATRIC MEDICINE OPTIONS

Patient requires evaluation within 4-6 weeks



Indications: Routine - Complex dementia diagnosis and management, complex chronic disease management, decline in function, frailty, falls
Semi-urgent - Review of complex medications/deprescribing, recurrent falls (>3 in 3 months), assessment of frail older adults who are high users of acute care, management of dementia-related behaviours

- ✓ Send referral through Seniors Health One Line Referral (phone: **403-955-1525**, fax: **403-955-1514**. Referral form available via [Alberta Referral Directory](#))

URGENT GERIATRIC MEDICINE OPTIONS

Patient requires evaluation within 1 week



Indications: Recent or subacute decline in function, new onset of multiple falls in a short period of time, rapid decline in cognition

- ✓ Send referral through Seniors Health One Line Referral (phone: **403-955-1525**, fax: **403-955-1514**. Referral form available via [Alberta Referral Directory](#))

EMERGENCY OPTIONS

Patient needs to be seen same day



Indications: Delirium or disruptive behaviours

- ✓ For advice about management to avoid admission, contact the geriatrician on city-wide call via RAAPID (Phone: **403-944-4486**)
- ✓ Send patient to Emergency via **911**