

## PRIMARY CARE ACCESS TO GERIATRIC MEDICINE

### NON-URGENT ADVICE OPTIONS

eReferral Advice Requests, physician phone consults

eReferral Advice Requests: Log into Alberta Netcare and submit your questions electronically - [albertanetcare.ca/ereferral.htm](http://albertanetcare.ca/ereferral.htm)

**Get a response within five calendar days!**

✓ *Supports patients* ✓ *Secure* ✓ *Specialty-specific* ✓ *Submit online*



**Physician to physician phone consults:** Available via referral to Seniors Health Central Access & Triage (phone: 403-955-1525, fax: 403-955-1514. Referral form available via [Alberta Referral Directory](#)). Request a phone consult.

### ROUTINE GERIATRIC MEDICINE OPTIONS

Patient requires evaluation within 4-6 weeks



**Indications:** Routine - Complex dementia diagnosis and management, complex chronic disease management, decline in function, frailty, falls  
Semi-urgent - Review of complex medications/deprescribing, recurrent falls (>3 in 3 months), assessment of frail older adults who are high users of acute care, management of dementia-related behaviours

✓ Send referral through Seniors Health Central Access & Triage (phone: 403-955-1525, fax: 403-955-1514. Referral form available via [Alberta Referral Directory](#))

### URGENT GERIATRIC MEDICINE OPTIONS

Patient requires evaluation within 1 week



**Indications:** Recent or subacute decline in function, new onset of multiple falls in a short period of time, rapid decline in cognition

✓ Send referral through Seniors Health Central Access & Triage (phone: 403-955-1525, fax: 403-955-1514. Referral form available via [Alberta Referral Directory](#))

### EMERGENCY OPTIONS

Patient needs to be seen same day



**Indications:** Delirium or disruptive behaviours

✓ For advice about management to avoid admission, contact the geriatrician on city-wide call via RAAPID (Phone: 403-944-4486)  
✓ Send patient to Emergency via 911