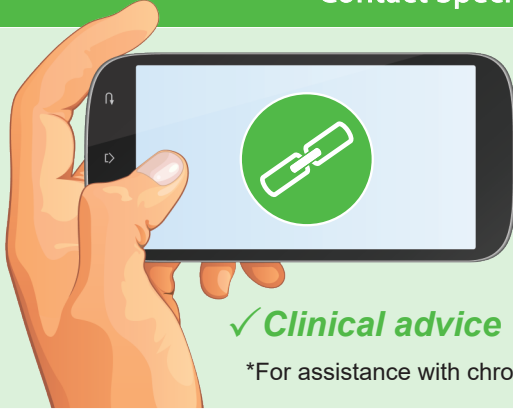


## PRIMARY CARE ACCESS TO PALLIATIVE CARE

### NON-URGENT ADVICE

Contact Specialist LINK or make an eReferral Advice Request



Local: **403.910.2551** | Toll free: **1.844.962.5456 (LINK)**  
**specialistlink.ca**

Get a call-back within **one hour!**

✓ *Clinical advice* ✓ *Confidence* ✓ *Clarity* ✓ *Conversation* ✓ *Collaboration*

\*For assistance with chronic non-cancer pain, consider Specialist LINK chronic pain or referral to chronic pain clinic

Log into Alberta Netcare and submit your questions electronically  
**albertanetcare.ca/ereferral.htm**

Get a response within **five calendar days!**

✓ *Supports patients* ✓ *Secure* ✓ *Specialty-specific* ✓ *Submit online*



## PALLIATIVE CARE ROUTINE OPTIONS



- ✓ **Palliative care consult service** (contact within 7 days); e.g. symptom management, hospice placement
  - Community (urban): **403.943.0251** | Fax: **403.270.9652**
  - Rural: **403.995.2714** | Fax: **403.776.3841**
  - Facility living: **403.943.0251** | Fax: **403.943.0231**
- ✓ **Palliative home care**, central intake (contact within 1-7 business days depending on urgency).  
Fax: **403.943.1602** | Call **403.943.1920** or toll-free **1.888.943.1920**
  - **Palliative home care** (only available within Calgary city limits)

## URGENT PALLIATIVE CARE CHOICES



- ✓ **Urgent phone advice** or to reach on-call palliative care physician:  
Call RAAPID at **403.944.4486** or **1.800.661.1700** (when urgent pain or symptom management recommendations are needed)

## EMERGENCY PALLIATIVE CARE CHOICES



- ✓ Emergency phone advice: Call RAAPID at **403.944.4486** or **1.800.661.1700**
- ✓ Call **911** for:
  - Palliative End of Life Care: Assess Treat Refer program. Follow script:  
"I require EMS assistance for palliative or end of life care patient. I would like to request the EMS palliative end of life assess, treat and refer program."
  - Emergency transportation to hospital